



## LAB SERVICES

DIAMONDS & JEWELLERY

CREATING AUTHENTIC EXPERIENCES SINCE 1973



## HRD ANTWERP, CREATING AUTHENTIC EXPERIENCES SINCE 1973

HRD Antwerp is one of the oldest diamond and gemstone education centres. It is the founder of diamond and gemstone education in the industry. In 50 years, we have trained over 2,40,000 students at different locations all around the world. In any centre of excellence, you can become a diamond grader, a gemmologist or jewellery designer or practice your skillsets and learn additional techniques or updates in your field of expertise.

In our effort to promote HRD Antwerp, we promote our partners that create and offer HRD Antwerp certified jewellery and diamonds.

Our gemmological laboratories provide diamond and jewellery grading services. These services focus on providing independent information about the diamond and assuring transparency to uphold consumer confidence. Besides certification, HRD Antwerp is the founder of diamond and gemstone education in the diamond industry.



## **HQ - ANTWERP BELGIUM**

WITH OFFICES, PARTNERLABS & DROP-OFF POINTS IN: ANTWERP, MADRID, PARIS, ISTANBUL, THESSALONIKI, DUBAI, MUMBAI, SURAT, DELHI, JAIPUR, KOLKATA, CAIRO, MONACO, FIRENZE, MILAN



HRD APPROVED MICROSCOPES & LAMPS

240.000 ALUMNI



EDUCATION & RESEARCH CENTRE



CERTIFICATION LAB

No. 1 IN EU & MIDDLE EAST

1 OUT OF 3 RECOGNIZED INTERNATIONAL LABS

25 DIFFERENT COURSES / YEAR WORLDWIDE



3 HRD LABS, 3 PARTNER LABS, 15 DROP-OFF POINTS

### **WHY HRD ANTWERP?**

#### BELGIAN HERITAGE & EXPERTISE

Who you pick as a partner for the certification of your diamonds and jewellery, can help you change your business. We strive to be more than a grading lab; we are a partner to your business. Because we believe that we have only seen the tip of the mountain of what a certificate can do. Together we unleash the potential of certification to help you grow your business.

1

#### A HIGHLY TRUSTED BRAND IN THE DIAMOND INDUSTRY

As one of the oldest laboratories in the business and a founding father of the prestiguous Antwerp diamond industry, HRD Antwerp has become one of the most knowledgable and trusted brands in international certification.

2

#### NUMBER ONE PREFERRED INTERNATIONAL LAB IN THE EU & MIDDLE EAST

We are the preferred laboratory in the EU & Middle East markets for the certification of diamonds & jewellery. HRD has built an extensive expertise in grading natural diamonds, lab grown diamonds and jewellery. We are one out of only two international laboratories that certify all kinds of jewellery.

3

#### **IN-HOUSE SOLUTIONS**

For jewellery in big volumes, we come to you. With specialized equipment and an experienced team, we created solutions for in-house grading at your premises. Resulting in a tangible decrease of costs, time and resources.

4

#### THE ONLY LAB WITH A B2B & B2C SALES PLATFORM

With certification we help you sell your goods, but we take it one step further. Through our partners we offer a sales platform B2B and a customer application, offering an additional sales channel to present their jewellery and diamonds to a whole network of retailers and customers.

5

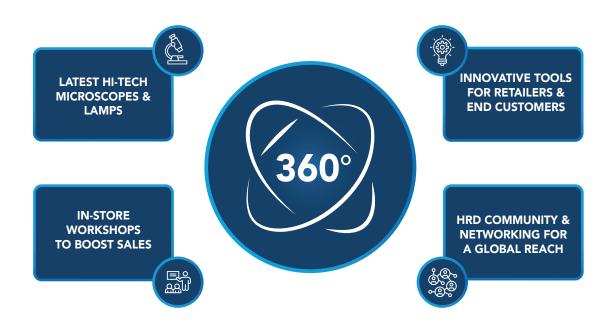
#### **MORE THAN JUST A LABORATORY**

We refuse to be just a lab, we are developping in much more. With new and innovative products and services, we want to be a partner through the whole diamond chain, from mine to finger. A true partner in your business adventures.

### A JEWELLERY SERVICE PROVIDER

#### GOING BEYOND CERTIFICATION

HRD Antwerp is a value driven organisation. Therefore we constantly look for new ways to create more value for our customers and their customers. That is why we devloped our 360 degree approach and became a full jewellery service provider.



#### A FEW EXAMPLES...

### THE RFID TRAY + RETAILER APP

An app connected to a tray to show all digital aspects of your jewellery and so much more....



## BECOME A DROP-OFF POINT FOR VINTAGE JEWELLERY

We sell vintage jewellery through our partner 58 FACETTES.

## SELL THE HRD MEMORY PRODUCTS

Sell diamonds that tell stories so customers can create their own.



## USE OF THE HRD CUSTOMER APP

Be on your customers phone with the help of our application.

### PARTNERS IN TRUST

#### RETAIL SERVICES

As part of our 360° scope, we developed our POINT OF TRUST (PoT) program. We want to be more than a laboratory. We are your partner to grow your business through connecting the different stakeholders in the value chain, supporting designers and creating tools and services for retailers.



#### **EVERY WEEK 1 WINNER**

In your country, we will select a customer every week, that bought HRD Antwerp graded jewellery in one of our Points of Trust. We gift him a store credit to go back to the same retailer. Store credits can go up to 80,000 INR, depending on how much you collaborate with HRD Antwerp.



#### **DIAMONDS THAT TELL STORIES**

Instead of buying jewellery, we want to give your customers the possibility to gift a diamond, to return to the store with their loved one and create or choose the jewel of their own choice.

But not any diamond, a diamond that comes with your own video, recorded with our HRD application. A diamond that tells a personal story that can be kept forever.



#### HRD RETAILER APP: TECH SOLUTIONS FOR CUSTOMER GROWTH

We offer tech solutions for retailers. Our app is connected with an RFID pad where you place the jewellery on. The moment you put a piece of jewellery with the HRD price tag on the pad, the jewellery shows up in the HRD Retailer application, giving you the opportunity to showcase different pieces of jewellery to the customer in an efficient way, with detailed pricing and the digital certificate.

If a customer wants a bigger diamond that you don't have in stock, you can search for an HRD Antwerp graded one in the application. And so many more options for a better customer experience.



## **DIAMOND SERVICES**

#### NATURAL & LAB-GROWN STONES

Please see the list below that shows our standard grading services and contact us if you have a request. Part of our passion as a laboratory is discovering new methods and techniques and customizing our services to new market developments.

NATURAL DIAMOND GRADING REPORT (DGR) & DIAMOND IDENTIFICATION REPORT(DIR)

2

DIR (BOX PARCEL SUBMISSION)

3

LABORATORY GROWN DIAMOND GRADING REPORT (LGR) – FOR D TO Z COLOUR

## NATURAL DIAMONDS GRADING REPORT & DIAMOND IDENTIFICATION REPORT



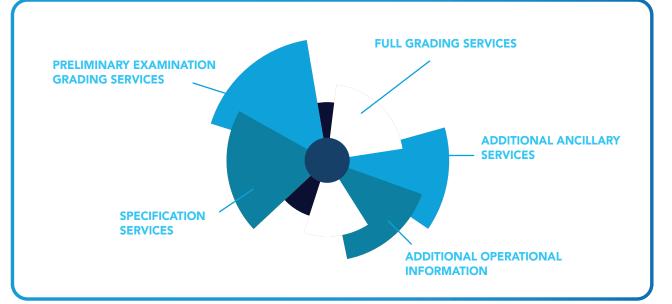
#### **NATURAL DIAMOND GRADING REPORT:**

The HRD Antwerp natural diamond grading report is **full** grading report with all **4C**'s for diamonds ranging from **0.08** cts and above.

#### **DIAMOND IDENTIFICATION REPORT:**

The HRD Antwerp natural diamond grading report is mini grading report with all 4C's (except plotting) for diamonds ranging from 0.08 cts up to 0.99 cts.

Under both the above-mentioned report(s), HRD Antwerp offers a great amount of flexibility in service offering under various **sub-set of services** as detailed below:





#### PRELIMINARY EXAMINATION GRADING SERVICES:

Under preliminary examinations services of Fluorescence, Colour, Clarity & Cut can be requested **individually**. This allows clients to focus on **specific aspects of grading** before proceeding with the full grading process or rechecks. Transit result service is available upon request.

#### **SPECIFICATION SERVICES:**

Under specification services, **specifications/criteria** for fluorescence, colour, clarity & cut can be requested **at the time of submission**. If the stone meets these specifications/criteria, it is directly proceeded for additional services that the client has opted for. Transit result service is available only for diamonds which **do not** meet **specifications/criteria**.

If the stone is rejected in any specification, the client will receive the results in a transit file and all further processes will be cancelled. Later the client has an option to "Stop Process", go for "Recheck" or proceed for a Certificate. This process streamlines the grading and certification process, allowing clients to provide their specifications upfront and proceed directly for additional services if their diamonds meet those specifications which results in shorter turnaround time. Rejected stones are handled separately, ensuring transparency and providing clients with detailed transit results.



#### **FULL GRADING SERVICES:**

Under full grading services, Fluorescence, Colour, Clarity & Cut shall be performed upon submission of a diamond. Transit result service is available upon request.



#### **ADDITIONAL ANCILLARY SERVICES:**

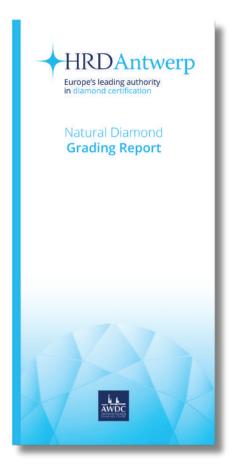
We provide additional services in combination with 4C's:

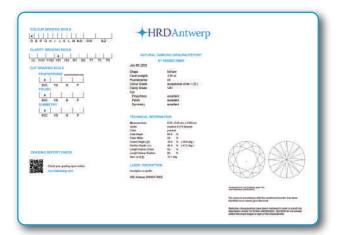
- <u>Laser inscription:</u> Laser inscribing the girdle of the diamond with the report number or with personalised text as per specific request.
- <u>Sealing:</u> Packing the diamond in a sealed tamper proof blister.
- Removal of non-HRD inscription: Removing other labs inscription.
- Hearts and Arrows (H&A): Checking if H&A in a diamond are present or not.
- <u>Transit Result:</u> Clients receive a transit result first, indicating the outcome of the initial assessment or transit process.
- Re-check: Once the preliminary service results are shared with the client (under above mentioned sub-set of services), and if results are not in line with expectations, re-check services can be requested.
- Repolished Diamond Grading Services: After repolishing, a diamond can be resubmitted for re-examination. Depending on the previously executed examinations HRD will re-check the clarity & cut. This process ensures that the diamond undergoes appropriate examinations tailored to its specific circumstances, such as re-cutting. This helps to ensure accurate grading considering any changes made to the diamond during the process.
- <u>Update or Natural Diamond Grading Report:</u> Diamonds can be re-submitted for an update within 10 years from the original certificate date. The updated report will feature the date of the latest assessment of the diamond. In this case the original report number will be maintained. This ensures continuity and traceability of the diamond.
- <u>Duplicate Report:</u> Clients have the option to order duplicate reports via email without the need to physically submit the diamond. The duplicate report will feature the original date and report number, ensuring consistency with the original documentation. Additionally, the word "DUPLICATE" will be prominently written on the certificate to indicate that it is a copy of the original report. This process allows clients to obtain additional copies of the diamond report for their records or other purposes without requiring the diamond to be re-examined.
- <u>Super-Fast Service:</u> Diamonds submitted before 10.30 AM at HRD Antwerp will be certified after/by 4.30 PM the same day. This special service is offered at 100% additional fee on the performed examination/s. The service will be available only on 'First Come, First Serve' basis.
- <u>Fast Service</u>: Diamonds submitted before 12.00 PM at HRD Antwerp will be certified after/by 4.00 PM the next day. This special service is offered at 50% additional fee on the performed examination/s. The service will be available only on 'First Come, First Serve' basis.

#### **ADDITIONAL OPERATIONAL INFORMATION:**

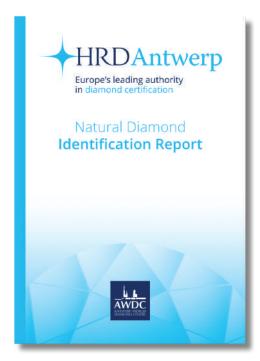
- Stop Process: If the client is still not satisfied with the results after all the checks, they have an option to request the diamond back. In such cases the diamond is given back with results labelled on parcel papers.
- <u>Data Storage:</u> Results are stored in our database for 10 years after the date of issue of the report, ensuring that records are accessible for future reference or verification. This process ensures that clients receive comprehensive information about their diamonds and have the option to enhance their certification with additional services as needed for example update, recheck etc. Additionally, the storage of results in your database provides a reliable record-keeping system for both your organization and your clients.

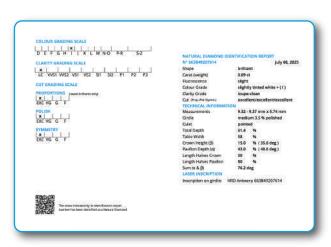
Results issued during preliminary services (which are not proceeded for Reports and results shared on parcel paper) are stored in your database for 2 years after the date of issue. This ensures that records are retained for a certain period for future reference or verification. This process provides clients with flexibility by allowing them to opt for preliminary services and rechecks before making final decisions. Additionally, storing results issued on parcel papers ensures that records are accessible for a reasonable period, maintaining transparency and accountability in grading processes.





**NATURAL DIAMOND GRADING REPORT (DGR)** 





**NATURAL DIAMOND IDENTIFICATION REPORT (DIR)** 

## 2 DIAMOND IDENTIFICATION SERVICES - BOX PARCEL SUBMISSION

#### **SERVICES:**

- <u>DIR:</u> The HRD Antwerp offers diamond identification services for diamonds ranging from 0.08 cts up to 0.29 cts with detailed grading information about Carat, Colour, Clarity & Proportions.
- <u>DIR+:</u> The HRD Antwerp offers diamond identification services for diamonds ranging from 0.08 cts up to 0.99 cts with detailed grading information about Carat, Colour, C

**NOTE** - Both the report(s) types exclude plotting. The clarity characteristics of the diamonds are mentioned on the report for easier identification.

- <u>Submission Requirements:</u> Goods must be submitted in a **box parcel** with a **single specification** for colour and clarity for sorting. Each box should have a minimum of **20 stones**.
- <u>Sorting Process:</u> HRD Antwerp will sort the goods according to the given specification provided by the client. Stones that do not meet the client's specification will be rejected and returned to the client, along with rejection charges.
- <u>Client Specification (Sign-in system):</u> At this stage, clients have the option to provide additional specifications for fluorescence and cut. Goods that pass all specified criteria will proceed for additional services that have been opted by the client.

#### **ADDITIONAL ANCILLARY SERVICES:**

We provide additional services in combination with above services:

- <u>Laser inscription:</u> Laser inscribing the girdle of the diamond with the report number or with personalised text as per specific request.
- <u>Sealing:</u> Packing the diamond in a sealed tamper proof blister.
- Removal of non-HRD inscription: Removing other labs inscription.
- Hearts and Arrows (H&A): Checking if H&A in a diamond are present or not.
- Transit Result: Transit service is not available under above services
- Re-check: Recheck service is not available under above services.
- Rejection(s): Stones that are rejected during the second (after sign-in) criteria rejection process will be returned to the client, with a minimum rejected cost charged on the goods.
- <u>Super-Fast Service</u>: Diamonds submitted before 10.30 AM at HRD Antwerp will be certified after/by 4.30 PM the same day. This special service is offered at 100% additional fee on the performed examination/s. The service will be available only on 'First Come, First Serve' basis.
- <u>Fast Service:</u> Diamonds submitted before 12.00 PM at HRD Antwerp will be certified after/by 4.00 PM the next day. This special service is offered at 50% additional fee on the performed examination/s. The service will be available only on 'First Come, First Serve' basis.

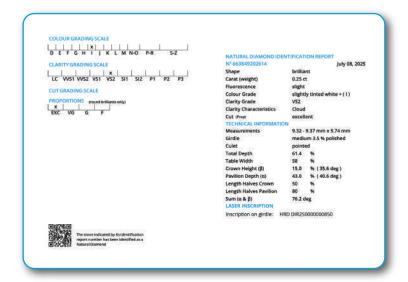


• <u>Duplicate Report:</u> Clients have the option to order duplicate reports via email without the need to physically submit the diamond. The duplicate report will feature the original date and report number, ensuring consistency with the original documentation. Additionally, the word "DUPLICATE" will be prominently written on the certificate to indicate that it is a copy of the original report. This process allows clients to obtain additional copies of the diamond report for their records or other purposes without requiring the diamond to be re-examined.

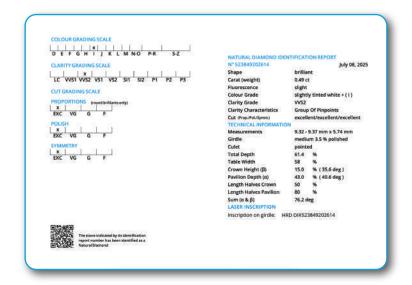
**NOTE:** All additional services **must** be requested **at the time of submission**. They cannot be requested after the process has been started. This service streamlines the sorting and grading process for goods within the specified carat range, allowing clients to provide their specifications upfront and ensuring that only stones meeting those specifications proceed further for additional services.



**NATURAL DIAMOND IDENTIFICATION REPORT (DIR)** 



#### **DIR REPORT**



**DIR+ REPORT** 

**NATURAL DIAMOND IDENTIFICATION REPORT (DIR)** 



**IDENTIFICATION OF LABORATORY-GROWN DIAMONDS:** If a diamond is found to be laboratory-grown and not disclosed as such, it will be clearly identified and processed as a laboratory-grown diamond.

**LASER INSCRIPTION:** Each laboratory-grown diamond will be laser inscribed, and this inscription will be documented in the Laboratory Grown Diamond Grading Report as a means of identification and verification.

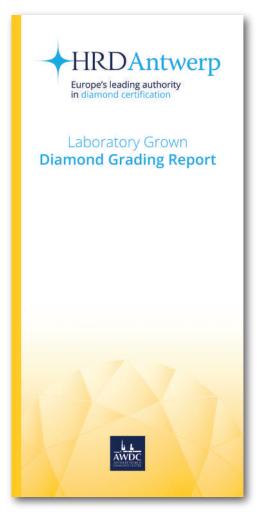
**REPORT FORMAT:** The Laboratory Grown Diamond Grading Report will follow a format similar to that of the Natural Diamond Grading Report, providing detailed assessments of the **4C's** to offer comprehensive information about the diamond's characteristics.

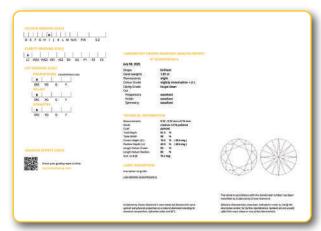
By issuing specific reports for laboratory-grown diamonds and using laser inscription for identification, we ensure transparency and clarity in the grading process, allowing clients to make informed decisions about their diamonds.



#### **ADDITIONAL ANCILLARY SERVICES:**

- <u>Laser inscription:</u> Laser inscribing the girdle of the diamond with the report number or with personalised text as per specific request.
- <u>Sealing:</u> Packing the diamond in a sealed tamper proof blister.
- Removal of non-HRD inscription: Removing other labs inscription.
- Hearts and Arrows (H&A): Checking if H&A in a diamond are present or not.
- Transit Result: Transit service is not available under above services
- Re-check: Recheck service is not available under above services.
- <u>Super-Fast Service</u>: Diamonds submitted before 10.30 AM at HRD Antwerp will be certified after/by 4.30 PM the same day. This special service is offered at 100% additional fee on the performed examination/s. The service will be available only on 'First Come, First Serve' basis.
- <u>Fast Service</u>: Diamonds submitted before 12.00 PM at HRD Antwerp will be certified after/by 4.00 PM the next day. This special service is offered at 50% additional fee on the performed examination/s. The service will be available only on 'First Come, First Serve' basis.
- <u>Duplicate Report:</u> Clients have the option to order <u>duplicate</u> reports via email without the need to
  physically submit the diamond. The duplicate report will feature the original date and report number,
  ensuring consistency with the original documentation. Additionally, the word "<u>DUPLICATE</u>" will be
  prominently written on the certificate to indicate that it is a copy of the original report. This process allows
  clients to obtain additional copies of the diamond report for their records or other purposes without
  requiring the diamond to be re-examined.





**LG DIAMOND GRADING REPORT** 



## **JEWELLERY SERVICES**

Selling certified jewellery is not only about transparency but also about creating more value for your customers, sometimes up to 30% more value.

When customers want to sell their jewellery, they also get more return on their investment if it is certified. They will be able to resell pre-owned jewellery quicker and more efficient because of our authentication process.

### **JEWELLERY SERVICES**

### NATURAL & LAB-GROWN JEWELLERY

These are our standard services for jewellery. We are continuously expanding and innovating our standards. If you have a request unmentionend in our list, please contact us. Part of our passion as a laboratory is discovering new methods and techniques and customizing our services to new market developments.

JEWELLERY REPORT – FOR NATURAL MOUNTED DIAMONDS

2

JEWELLERY AUTHENTICITY REPORT – FOR NATURAL MOUNTED DIAMONDS

3

JEWELLERY REPORT – FOR LAB GROWN MOUNTED DIAMONDS OR HYBDRID - COMBINATION OF LAB GROWN AND NATURAL MOUNTED DIAMONDS

## JEWELLERY REPORT – FOR NATURAL MOUNTED DIAMONDS



The HRD Antwerp Jewellery Report is a **full report for jewels** with details of the **total number of diamonds**, description of the **4Cs** of the diamonds, details of the **precious metals**, **type of setting**. The report is accompanied by a **photograph** of the jewel. The process involves detailed **screening** of every single natural diamond mounted in jewellery, **grouping**^ of diamonds based on shape or grades or carat weight along with analysis and reporting of 4C's of the diamonds. In addition, the services such as **metal testing and engraving** are being provided as optional services.

HRD Antwerp offers three types of reports for natural mounted diamond jewellery viz. "Jewel card report" "Jewel mini report" and "Jewel large report".

- Jewel card certificate is ideal for jewellery having total mounted diamond weight up to 0.99 cts
- Jewel mini certificate is ideal for jewellery having total mounted diamond weight between 1.00 to 4.99
- Jewel large certificate is ideal for jewellery having total mounted diamond weight above 5.00 cts

^Grouping up to 3 groups in case of "Jewel mini report" and "Jewel large report".

^Grouping up to 2 groups in case "Jewel card report".







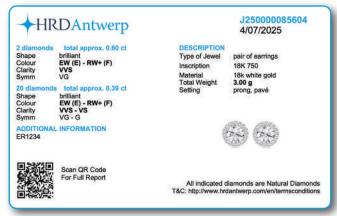
**NATURAL DIAMOND JEWELLERY REPORT** 



#### LARGE JEWELLERY REPORT



#### **MINI JEWELLERY REPORT**



**CARD JEWELLERY REPORT** 

## JEWELLERY AUTHENTICITY REPORT – FOR NATURAL MOUNTED DIAMONDS



The HRD Antwerp **Authenticity Jewellery Report** is a compact identification report for mounted diamonds (polished, semi-polished, rough and polki) with details of their natural or treated mentioned with details of the total diamond weight (as declared on the jewellery list), setting style and metal testing accompanied by a photo.



**AUTHENTICITY JEWELLERY REPORT** 

## JEWELLERY REPORT GEMSTONE (WITHOUT ORIGIN)



The HRD Antwerp **Gemstone Jewellery Report** is a full report for jewels (a separate group along with natural diamonds in case of mix) with details of the total number of gemstones, shape, type of gemstone with details of natural or treated, details of the precious metals, type of setting and engraving. The report is accompanied by a photograph of the jewel.



**GEMSTONE JEWELLERY REPORT** 

# JEWELLERY REPORT – FOR LAB GROWN MOUNTED DIAMONDS OR HYBDRID - COMBINATION OF LAB GROWN AND NATURAL MOUNTED DIAMONDS



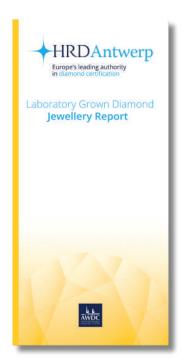
The HRD Antwerp Jewellery Report is a full report for jewels with details of the total number of diamonds, description of the 4Cs of the diamonds, details of the precious metals, type of setting. The report is accompanied by a photograph of the jewel. The process involves detailed screening of every single natural diamond mounted in jewellery, grouping^ of diamonds based on shape or grades or carat weight along with analysis and reporting of 4C's of the diamonds. In addition, the services such as metal testing and engraving are being provided as optional services.

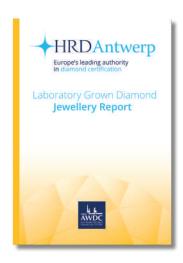
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- Jewel large certificate is ideal for jewellery having total mounted diamond weight above 5.00 cts

^Grouping up to 3 groups in case of "Jewel mini report" and "Jewel large report".

^Grouping up to 2 groups in case "Jewel card report".







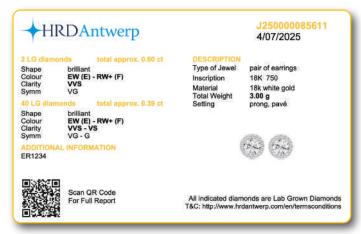
**LG DIAMOND JEWELLERY REPORT** 



#### LARGE JEWELLERY REPORT



**MINI JEWELLERY REPORT** 



**CARD JEWELLERY REPORT** 

## OVERVIEW of JEWELLERY SERVICES

	JEWEL AUTHENTICATION	JEWEL CARD	JEWEL CERT MINI	JEWEL CERT LARGE
SCREENING / CVD TESTING	<b>~</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
4 C	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
GROUPS	N/A	2	3	3
TOTAL NUMBER OF STONES	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
TOTAL CARAT WEIGHT	<b>✓</b>	<b>✓</b>	<b>~</b>	<b>✓</b>
SHAPE	<b>✓</b>	<b>✓</b>	<b>~</b>	<b>~</b>
TYPE OF SETTINGS	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
PHOTOGRAPH	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
TYPE OF JEWEL	<b>/</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
GROSS WEIGHT OF JEWEL	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
METAL DESCRIPTION	<b>✓</b>	<b>√</b> *	<b>✓</b>	<b>✓</b>
ENGRAVING	<b>✓</b>	<b>*</b>	<b>✓</b>	<b>~</b>

<sup>\*</sup> Additional fees applicable



**BEFORE YOU** 

SAY YES TO THE

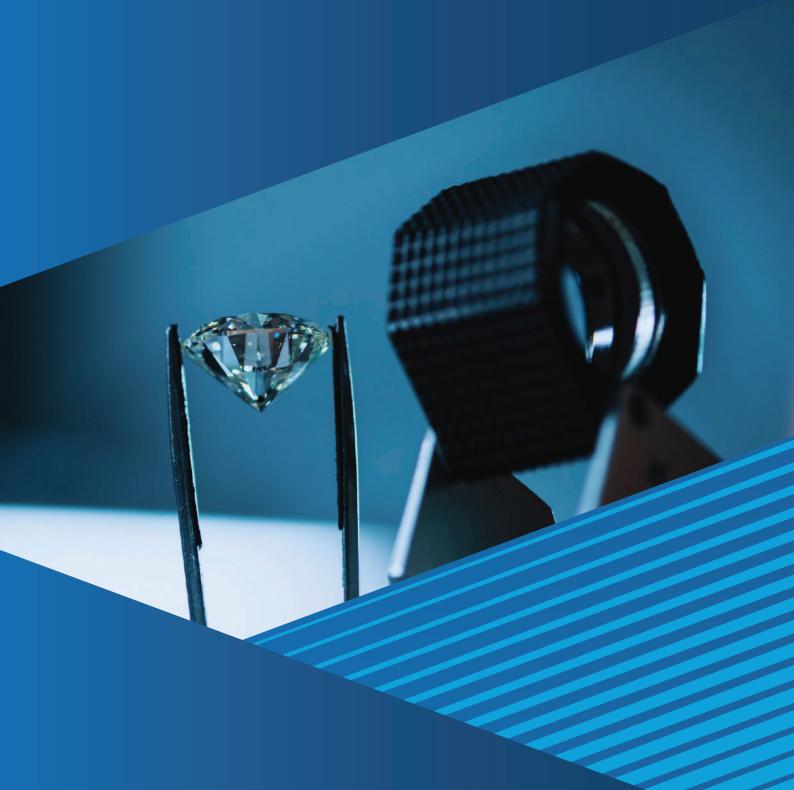
Sparkle,

SAY YES TO THE





www.hrdantwerp.com





www.hrdantwerp.com